



## RULES

### ART. 1

The opening and closing schedule of THE SPA entrance is shown in the specific notices displayed in the lobby of THE SPA and at the hotel reception.

### ART. 2

Entrance is forbidden to minors with less than 16 years of age. For those from 16 to 18 years of age, entrance is guaranteed if the minors are accompanied by adults who will assume responsibility for them.

### ART. 3

Children under 18 years of age cannot access the sauna and Turkish bath.

### ART. 4

The Management, by way of its staff, has the right to refuse entry to those who disturb the quiet with their behaviour and harm the proper running of THE SPA, in addition to those who appear to be suffering from infectious diseases or skin lesions.

### ART. 5

The following are not permitted:

- using make-up and cosmetics in the jacuzzi.
- using mobile phones, Ipad, cameras, Pcs, etc.
- smoking inside THE SPA
- behaving so as to be considered dangerous by THE SPA personnel
- diving
- drinking alcoholic beverages
- eating around the perimeter of the pool
- bringing glass objects inside the facilities
- bringing dogs or other animals inside

### ART. 6

Leaving THE SPA and staying in the common areas of the hotel without being dressed is not allowed.

### ART. 7

If the emergency exit system is activated for evacuation, scrupulously follow the instructions given by the personnel in charge.

### ART. 8

Guests must undress and get dressed in the special changing rooms in rotation and remove make-up before entering the pool. Clothing and personal effects must not be left on the benches, but stowed in the provided lockers.

### ART. 9

Use of incontinence swimwear for physiologically incontinent users is obligatory.

### ART. 10

Users must shower before accessing the pool room; it is also mandatory to disinfect the feet in the provided basins. The use of a swimming cap is mandatory in the pool.

### ART. 11

THE SPA visitors are expected to scrupulously comply with the rules and those that may be given by Management or by personnel in charge. In the event of proven non-compliance, offenders could be expelled.

### ART. 12

The equipment and materials comprising the facilities of THE SPA must be used with the utmost respect. Those responsible for proven damages will be charged.

### ART. 13

The Management cannot guarantee the safekeeping of goods and valuables, and is therefore not responsible for the theft, loss or deterioration of any object brought onto THE SPA's premises, even if placed in a locker in the changing room.

### ART. 14

The Management declines all responsibility for damage to people or things, including third parties, that take place in THE SPA.

### ART. 15

Wearing a swimsuit, for both men and women, is mandatory and must not offend modesty and in any case comply with the rules for beaches and public bathing establishments (going topless is not permitted).

### ART. 16

Persons suffering from diabetes, cardiovascular diseases, pregnant women and those undergoing chemotherapy are not allowed to enter the sauna and Turkish bath.

THE SPA is a place that was created for the care of the body and spirit. We invite you to maintain maximum silence while on the premises. Should you need something, contact the reception; we thank you for your cooperation.